Con Edison Customer Texting Information – New Initiative

When and if you should lose power in the coming months, the process for reporting outages to Con Edison has been streamlined. *(As a caveat, you still MUST report your house outage even if the entire neighborhood is out and logic dictates that Con Edison should know of your situation).

There are now multiple ways to communicate with Con Edison:

- Report an outage using the Con Edison app for Apple and Android devices
- Text REG to OUTAGE (688243) and follow the prompts to register
- Note: **You will need to have your Account # available in order to register**
- Once registered text OUT to OUTAGE (688243)

To check the status of a restoration, use any of the following:

- Go to coned.com/StormCentral and see "Check Status" or "View Outage Map"
- Check the Con Edison mobile app from your Apple or Android device
- Once you register for text alerts (see above), text "STATUS" to OUTAGE (688243)
- Call 1-800-75-CONED (1-800-752-6633)

All information is located on the Con Edison website – www.coned.com